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In the process of democratization, Taiwan’s bureaucratic system was not abolished and re-established like in the case of East Germany, but needed to be adapted to the democratic political environment through various institutional reforms. This talk focuses on the question of what kind of institutional adaptations were adopted and how well they function. Dr. Chen will use three cases to illustrate three democratic values pursued in the process: the passing of the Political Neutrality Law to introduce the value of “neutrality”, the establishment of an On-line e-Petition Platform to open up agenda-setting power while containing the cost of the system, and, third, the operation of the NHI’s committee system to balance professional responsibility and democratic responsiveness of the NHI.