

Multivariate Methods in Finance and Marketing

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Case Study in Discriminant Analysis: Analysis of Butter Customers

The file butter.txt contains data on the importance of spreadability and durability of butter evaluated by 12 customers of butter brand *A* and 12 customers of butter brand *B* on a 7-ary rating scale. The following variables are available:

Variable	Explanation
BRAND	categorical variable with <i>A</i> (<i>B</i>) for customer of brand A (B)
SPREADABILITY	metric variable with scores 1 to 7 for importance of spreadability
DURABILITY	metric variable with scores 1 to 7 for importance of durability

Use the online documentation <http://support.sas.com/onlinedoc/913/docMainpage.jsp> as help for the development of your SAS program.

1. Theoretical Tasks in Discriminant Analysis

- 1.1 What are the primary goals of discriminant analysis in general? And for which purpose do we conduct such an analysis in the case study?
- 1.2 Write down the canonical discriminant function for the case study and briefly explain the components of the model.
- 1.3 Name two desirable discrimination properties and explain how they are taken into account in the estimation procedure of the canonical discriminant function.
- 1.4 To solve the discriminant analysis's underlying optimization problem, the discriminant criterion $\Gamma = SS_b/SS_w$ can be expressed in matrix notation. Given the non-normalized discriminant function

$$Y_{gi} = v_1 X_{1gi} + v_2 X_{2gi}$$

show that for $g = A, B$ the sum of squares within groups

$$SS_w = \sum_{g=1}^G \sum_{i=1}^{I_g} (Y_{gi} - \bar{Y}_g)^2$$

can be written in matrix notation as follows

$$SS_w = \mathbf{v}' \mathbf{W} \mathbf{v}$$

with a vector of non-normalized discriminant coefficients

$$\mathbf{v} = \begin{bmatrix} v_1 \\ v_2 \end{bmatrix}$$

and a matrix of sum of squares and cross products within groups of the independent variables

$$\mathbf{W} = \begin{bmatrix} \sum_{g=1}^G \sum_{i=1}^{I_g} (X_{1gi} - \bar{X}_{1g})^2 & \sum_{g=1}^G \sum_{i=1}^{I_g} (X_{1gi} - \bar{X}_{1g})(X_{2gi} - \bar{X}_{2g}) \\ \sum_{g=1}^G \sum_{i=1}^{I_g} (X_{2gi} - \bar{X}_{2g})(X_{1gi} - \bar{X}_{1g}) & \sum_{g=1}^G \sum_{i=1}^{I_g} (X_{2gi} - \bar{X}_{2g})^2 \end{bmatrix}.$$

- 1.5 Explain the meaning of eigenvalue(s) and eigenvector(s) for the estimation of the optimal discriminant function.
- 1.6 Discuss and interpret in detail the relevant SAS output of the case study which is provided in the file `discrim_case_study_output.pdf`. The following questions may guide your analysis:
 - What about descriptive statistics? → (1) – (4)
 - What about estimation results? → (7)
 - What about the classification check? → (9)
 - What about the discriminant criterion check? → (6), (7)
 - What about the independent variables check? → (5)
 - What about the classification of new observations? → (8)
- 1.7 A new customer evaluates the importance of spreadability with score 5 and that of durability with score 3. Use the SAS output to classify this customer into either brand A or brand B customer group and explain your procedure.

2. Practical Tasks in Discriminant Analysis

- 2.1 Download the dataset `butter.txt` from Ilias and save it to the hard disk.
- 2.2 Open SAS, assign a library and import the data to that library.
- 2.3 Compute scatterplots of the variables `SPREADABILITY` versus `DURABILITY` for each category of the variable `BRAND` by using a `where` statement within `proc gplot`. Control for the values of the axes with the help of the `haxis` and `vaxis` options within the `plot` statement to ensure the comparability of the graphs. Interpret the results!

- 2.4 Use `proc univariate` to compute histograms of the variables `SPREADABILITY` and `DURABILITY` for each category of the variable `BRAND` by using a `where` statement. Make sure that you choose meaningful midpoints for the bars of the histograms with the help of the `midpoints` option within the `histogram` statement. Interpret the results!
- 2.5 Conduct a canonical discriminant analysis of the data by using the `can` option within `proc discrim`. Note that a successful run of `proc discrim` requires the specification of a `class` and a `var` statement.
- 2.6 Further include the following options within `proc discrim` and figure out which output they produce: `simple`, `bsscp`, `wsscp`, `tsscp`, `anova` and `manova`.
- 2.7 Go through the SAS output produced and find out which parts are relevant for interpretation. A comparison with the output delivered in `discrim_case_study_output.pdf` may be helpful.