



**Security, Ethics, and Justice – Towards a more inclusive
Security Design @ IZEW, University of Tuebingen
June 21-23, 2012**

***Re-setting the valve? How body scanners
(don't) transform the airport security
checkpoint***

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scope:

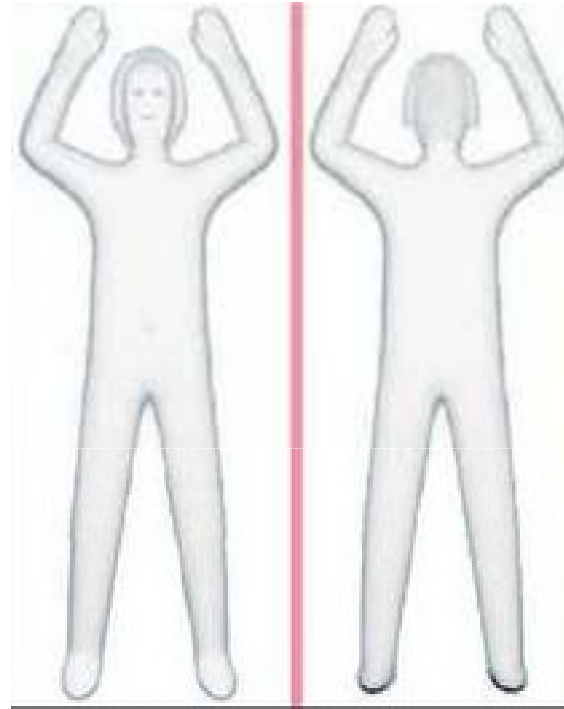
**'How does the implementation of
body scanners affect social interaction?'**

methodology:

- (expert) interviews**
- ethnographic field research**



screening checkpoint with body scanners



'naked' vs 'avatar'



'no-jokes policy'



the social dimension I: passengers

- uncertainty**
- lack of technical awareness**
- humor**
- potential amplification of issues of shame and dignity**



the social dimension II: security personnel

- **ambiguous reaction**
- **'scapegoats' of potential conflict**
- **social skills required**



conclusions?



@ Portland International Airport, April 18, 2012



some policy advice!

in order to avoid conflict...

- rethink sub-contracting of airport security**
- scope on job training**

Thank you!